

MEMO 01 - 25

To: Queensland Clubs
From: Football Queensland
Subject: Update on PlayFootball v2.0
Date: January 7, 2025

Dear Clubs

Football Queensland continues to work closely with Football Australia to support the new national registration platform for the upcoming season. However, due to operational constraints within the new PlayFootball system, Football Australia is not yet able to facilitate registration for participants as previously advised.

While registrations were originally planned to open on 2 January 2025 for community competitions, setbacks related to the system's setup have caused a delay. Football Australia is actively working on a solution to resolve these issues but is currently unable to confirm a timeline for when registrations will be able to proceed.

Football Queensland deployed a two-stage registration process for this exact reason. Please note that despite these challenges, the inability to complete participant registrations is limited to the new PlayFootball system and collection of the National Registration Fee (NRF), where applicable, this in no way should not prevent clubs from accepting registrations in Squadi at any time.

All club 2025 season packages should still be set up within Squadi in accordance with the 2024 process. A helpful [Squadi Help Guide](#) for clubs to follow is available.

The pop-up link and process directing participants to PlayFootball after completing Squadi registration will not be visible until such time as PlayFootball is able to take registrations.

As previously confirmed in [Football Queensland Memo 56-24](#) regarding the setup of club accounts in PlayFootball v2.0, all clubs are required to follow the steps outlined in the memo to finalise the setup of club accounts in readiness for FQ to grant club administrator access to the new system.

Once clubs have completed initial steps as outlined in Memo 56-24 and Football Australia has resolved these operational system issues, Football Queensland will quickly finalise any remaining



product setup. Following this, WWCC submissions will be verified before administrator access will be granted to clubs by Football Queensland.

Our office will re-open on Thursday, 9 January 2025. For further enquiries please contact Football Queensland via registrations@footballqueensland.com.au

End.